



8/23/2022 12:34

**Service Request #** 1592857  
**Request Type** RWHAZ  
**Request type description** ROUGH PAVEMENT, POTHOLE, ANY LANE BLOCKAGE OR ROADWAY HAZARD, ETC.  
**Request Date** 1/11/2022 11:58  
**Taken By** D106921  
**Taken By Name** [REDACTED]  
**Resolved Resolution**  
**Call Date** 1/10/2022 11:58  
**Assigned To** 139602  
**Responsibility** 071991  
**Source** CSR

### Information

#### Request Location

**Reported Location(254 characters max.)** 07-LA-101 SB PM 10.75 Roadway - Pothole: There is a pothole in the lane that is second from the right traveling south after the 101 splits from the 134 and merges with the 170.  
**District** 07  
**County** LA  
**Route** 101  
**Region** 071967  
**Area** 071978  
**Actual Location(254 characters max.)**

#### Group Box

Asset &nbsp;   

### Customer Comments

**Ticket #:** 877303  
**CSR ticket submitted from:** Public  
**Date Opened:** 01/10/2022 10:18 AM  
**Customer Email Address** [REDACTED]  
**Responsible District:** 7  
**Source District:** 7  
**County:** Los Angeles  
**Route:** 101  
**Direction of Travel:** Southbound  
**Nearest Town or City:** Los Angeles  
**Nearest Cross Street:** 101 south after merging with 170  
**Mode of Transportation:** Car  
**Customer Service Requested:** Roadway - Pothole  
**Date & Time of Observation:** 01/10/2022 7 am - 8 am

**Geographic Location:** Second lane from the right

**Customer Narrative:** There is a pothole in the lane that is second from the right traveling south after the 101 splits from the 134 and merges with the 170. Traveling south on the 101, after the freeway splits to the right as you are nearing Universal Studios there is a pothole in the second lane from the right.

**How the ticket info was received:**

**Internal Comments:**

**Customer's Name:** [REDACTED]

**Customer's Phone Number:** [REDACTED]

### Call Details

*Call Duration* 00:53:08  
*# of Calls* 1  
*Taken By* D106921  
*Taken by name* [REDACTED]  
*Customer Contact Requested* no  
*Notify Customer Regarding Service Request Progress* no

### Customer

*Customer Phone* [REDACTED]  
*Customer Email* [REDACTED]  
*Customer Last Name* [REDACTED]  
*Customer First Name* [REDACTED]

### Log

#### Service Request Log Results

Log Type	Entered By	Start Date	To	Comments
SR-UPD	D106921	1/11/2022 12:51	1/11/2022 12:51	NO PREVIOUS INSPECTOR

### Associations

#### Linked Service Requests

(No Data)

#### Associated Work Orders

(No Data)

#### Associated Incidents

(No Data)

### Spill Information

(Tab Not Loaded)

### Usage Readings

(Tab Not Loaded)